About the Authors

Mark Burgess is Professor of Network and System Administration at Oslo University College. He is the author of the popular configuration management software package cfengine and is the author of numerous books and papers on network and system administration.

Æleen Frisch has been a system administrator for over 25 years, tending a plethora of (successively) VMS, UNIX, Windows, Linux, and Macintosh systems over the years. She is also a writer, lecturer, teacher, marketing consultant, and occasional database programmer.