## About the Authors

Nick Christenson (http://www.jetcafe.org/~npc/) has designed, implemented, and maintained reliable, high-performance Internet services based on open systems while at a wide variety of organizations, including the Jet Propulsion Laboratory, EarthLink, Sendmail Inc., and Sistina Software. Nick is currently working as a consultant based in Las Vegas, Nevada.

Brad Knowles (http://www.shub-internet.org/brad/) has specialized in Internet email and DNS administration for more than a decade, and has provided the benefit of his experience to the U.S. Department of Defense, America Online, and Collective Technologies, among others. Among other things, he is currently setting up his own consulting company in Austin, TX, and is writing his first book.